

ALDER COPPICE PRIMARY SCHOOL

Achievement through Commitment

Headteacher: Mr P Mandelstam

2 March 2026

Dear Parents/Carers,

TEAMS QUESTIONNAIRE FEEDBACK

Thank you to those parents that completed the Teams Questionnaire, we had just under a quarter of parents respond. From your responses, the most common reasons you access Teams is for looking at photographs and messages from teachers and accessing homework resources.

Issues you have raised are difficulties with logging into the site, not having notifications of when something is added and having to switch between a work Teams account and the School one. It seems that there are also ongoing issues with Year 4 and Year 5 teams accounts - we thought that had been solved but if anyone is still having problems accessing your Year Group's Team page, please let the office know.

Some of you also stated that you wanted to know more about what the children are learning each week, however this is not what we use Teams for, all information about what your child is learning is on our website under the *Learning Tab* and the Curriculum Area. If you click on the *Year Group Curriculum Information* tile, this is where you will find a plethora of information about what your child will learn in each Subject for each term. We also regularly send home children's curriculum books so you can also see what your child has been learning in more detail. Our half-termly Newsletters also give an overview of learning for each half-term alongside all the additional activities we carry out to enhance the curriculum here at Alder Coppice as well as our Facebook page where we post highlights of school life.

We are looking at alternatives to Teams at present that can hopefully address the issues you raise, whilst still giving you the features that you like.

We will write to you again in due course with updates about this. In the meantime, if you are still experiencing any issues with access to your child's Team's account, please let the office know and we will endeavour to sort this out.

Yours sincerely

M Shee

Mrs M Shee
Deputy Headteacher

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